



46 Gorden Street
GARbutt QLD 4814
Phone: 0438 907 352

Terms & Conditions

- If your bag does not require collection, **please notify the office by 2:00pm the day before the scheduled pick up**. Failure to notify us will result in the full-service fee being charged.
- Garden bags **must be serviced a minimum of every 2 months**, this is to reduce deterioration of the bags.
- The bag **MUST BE PLACED IN THE FRONT YARD** to enable our service driver clear and easy access to service your green waste bag.
- **Garden Waste will not be liable or responsible for any damage or injury caused by our frames and bags** to any person or property if displaced from the original service position.
- **ONLY GREEN WASTE** is to be placed into the garden bags such as grass clippings, leaves, **CHOPPED** palm fronds.
- **ROCKS, DIRT, DOG EXCREMENT, CARBOARD, FOOD MULCH, WOOD CHIPS ETC** will prevent the driver from collecting your bag.
- **Due to Occupational Health and Safety over filled bags may not be serviced** and will incur a charge out call. **Under no circumstances do anything to try and force extra waste into the bag.**
- If you have extra waste please place beside the bag (**cut into no more than 1 metre lengths**). Please be aware you will be charged according to the amount left as advised by the driver.
- No access to a bag will incur a **NO ACCESS FEE of \$11.00**.
- Regular 4 weekly service is \$20 (or you may pay 3,6 or 12 months in advance to receive a 10% discount). Terms are strictly 7 days post collection of the bag.
- Additional pick up between services is \$25.00, which will be done at the driver's earliest convenience.

OVERDUE POLICY

- If your account is overdue and you fail to rectify the late account by the third pick-up your garden waste bag will be emptied for you to dispose of, and our frame and bag will be removed from site and your account will be handed to debt recovery agency which will incur additional fees to you.
- By accepting to receive a bag and frame from Garden Waste you hereby accept and acknowledge the terms and conditions of Garden Waste Services.
- Garden Waste reserves the right to refuse supply and service to any person/client who does not adhere to the terms and conditions.
- Bags and Frames remain the property of Garden Waste.